Karin Wieslander

Senior Business Analyst

Solution Architect

Enterprise architect

TOGAF 9.1 certified Business Analyst/Enterprise Architect/Solution Architect
with strong problem-solving and communication skills and a passion for learning and excellence. I see a challenge in helping customers and technicians meet in a common understanding.

My emphasis lies on requirement engineering, documentation, business and software processes, software design and project planning/management, and agile processes. I have worked many years with IT systems at a major international retail company, including such fields as orders, delivery planning and HR.

I am an extremely fast learner with a passion for knowledge in all fields and an excellent communicator, both verbally and in writing, with many years of experience in customer service.

I am a hard-working, high-energy performer accustomed to competition and move easily from overview to specifics. I can often find new ways of looking at an old problem. I see a challenge in helping customers and developers meet in a common understanding.

Engagements

2019-06 - 2019-08	**Ikea IT** Talent Recruit project My Role: Business Analyst/Solution Architect. A project implementing and configuring a talent recruiting system for a major international retailer. Mostly working with defining requirements, integrations, and test. Methods and techniques: Requirements management, Integration design, test, Test result evaluation.
2019-03 - 2019-05	**Ikea IT** As a Business Analyst/ Tester for Payments solutions for major retailer. Working with documentation test environments and testing. Methods and techniques: Requirements management, Documentation, Test, Test environment management.
2016-05 - 2018-05	**IKEA Retail Services & Communication AB** Legacy store system transformation program My Role: Business Analyst, UX, Integration design As a Business Analyst and Solution Architect for major retailer I was involved in creating processes, requirements, and high-level system design for an ancient major legacy retail store system. This meant involvement in several large projects as well as supporting the line organisation with requirements analysis and management as well as high level solution design and test support.

The system was in a major transition program where parts of the system should be replaced by new systems/applications and the remainder should be upgraded from old technology to new, for hardware as well as software. The software was based on a Pascal framework and forms, web and handheld device applications that should be replaced by new HTML5/CSS applications using webservices (C++). Database design to support the applications would also be needed. The system had numerous integrations to other systems, and these would have to be kept, revised, replaced or redesigned.

The work involved requirement elicitation and management, coordination with surrounding systems and projects, solution design and documentation as well as support to users, developers, and testers. The system used agile development and coordination with the agile teams and test teams was an integral part of my daily work. I was also organising BAT testing in project/-s.

Methods and techniques: SCRUM, Workshops, requirements elicitation, requirements management, business case, system architecture, Integration design, enterprise architecture, BAT test, test support, BAT Test result evaluation.

| 2015-10 - 2016-04 | **IKEA IT AB** |

Request Portal for Test Environment provisioning and deployment automation project
My Role: Business Analyst, Integration design
As a Business Analyst for major retailer I was involved in creating processes, requirements and service offering specifications for a pre-study to create a Request Portal for Test Environment provisioning and deployment automation.

I was also supporting the project manager in building business cases, tool evaluation and discussions with proposed vendors, users and tool teams.

The work involved evaluation of systems for Requesting Services, modelling Services, Change management, repository configuration and orchestration from two large vendors. I was also supporting the architecture team in designing the architecture for the full automation of test environments from infrastructure over SO, platform and middleware deployment to application deployment, network configuration and test data load.

Methods and techniques: Workshops, requirements elicitation, requirements management, business case, system architecture, enterprise architecture, ITIL.

| 2015-05 - 2015-09 | **IKEA IT AB** |

As an IT solution analyst/SA for major retailer I was involved in creating IT requirements, analysing problems in systems and preparing 2 solutions for proactive system monitoring. I created an AsIs -ToBe view of monitoring and analysed the needs for improvement and available methods for monitoring the Product information hub for over 100000 articles with complex data structures. I also prepared Change requests from Business needs to IT High Level Analysis. Furthermore I also supported application management and development teams with information about the systems and problem/change analysis. Methods and techniques: Oracle, .NET, Agile and non-agile. Tools: TOAD, HP ALM.

| 2014-03 - 2015-04 | **IKEA of Sweden AB** |

Planning tool for discontinued articles project

My Role: Business Analyst, UX, System Design, Integration design
The project was building a new business process and a planning Tool for discontinued articles for a major international retailer, eliciting and managing business requirements. I was also involved in UX, GUI design, wireframing, interface architecture, data modelling, and BAT test management.

2014-02 - 2014-06	**IKEA IT AB**

Testing cashier system in several languages with multiple system dependencies for a large international retail company.

2013-07 - 2014-02	**IKEA IT AB**

Supply integration systems line organisation
My Role: Business Analyst, Solution Architect, Integration design
I worked as a Solution Architect for several Supplying Integration Systems and performed Requirements Review and Solution Design in the development team for several integration systems supporting the Supplying Services for a major international retail company.

I focused on change analysis, solution design, integration interface design, development process enhancements, and problem investigations. I was also driving plans and suggestions for future enhancements for these systems and supported my team manager, the customer, and the development team with my knowledge of the corporation system landscape, business and development processes.

Methods and techniques: Oracle, .NET, Agile and non-agile. Requirements Management, ITIL
Tools: TOAD, HP ALM.

2011-05 - 2013-06	**IKEA IT AB**

Supplying systems line organisation
My Role: Business Analyst, Solution Architect, Integration design
Performed Business analysis, Requirement engineering and management in the maintenance and development organisation. I handled change request and projects in several Supplying Services for major international retail company. The Services were in the Data Integration, Order and Customs area. I focused on problem investigations, change analysis and integration interface definitions within this area.

Methods and techniques: requirements elicitation, requirements management, integration design

2012-09 - 2012-12	Cap Gemini Sverige AB

Remedy Upgrade instructor
My Role: Teacher, facilitator
Instructor in 11 training sessions in the new version of Remedy (IKEA version), for all Capgemini consultants working in the engagement.

Methods: ITIL, Teaching and facilitation

2011-11 - 2012-08	**IKEA IT AB**

Russian customs system integration project
My Role: Business Analyst, Solution Architect, Integration design

Working as a Business analyst/Solution architect in a project to integrate a coming Russian customs system with the system landscape of a major international retailer. Together with the customer I defined the data need of the new system and defined the interfaces and future requirements to supply the coming Russian Customs system with data from the corporation. The basic integration interfaces where delivered in August 2012. Another part of the delivery was requirements for further development. I was a major positive influence on the project with my knowledge within the corporate system landscape as well as the Customs area. I facilitated requirements workshops, defined and managed requirements and integration interfaces as well as created an architecture for the corporate integration point preparing for future integrations to other systems.

Methods and techniques: Workshops, requirements elicitation, requirements management, Integration design

2011-11 - 2012-07   IKEA IT AB

Sub-supplier compliance reporting project
My role: Senior Business Analyst, reviewing and approving Use Cases, integrations and other requirements
The project created a new system for follow up and auditing of suppliers to suppliers for a major international retailer. The System was built as a web application using .NET and Oracle DB.

I was Senior Business Analyst, reviewing and approving Use Cases and other requirements prior to development and as an SME supplying the project with information, contacts and advise on the corporation organisation and system landscape.

The complexity of the project was increased by the need of access in corporation systems for external users, suppliers. This led to an investigation into Security and Information Classification of the product and performing a Business Impact Assessment which was led by me.

Methods and techniques: Requirements management, reviews

2009-10 - 2011-11   IKEA IT AB

North American Customs project.
My Role: Business Analyst, Integration design, Facilitator, PM support
Analysing IT requirements for customs systems for a major international retailer. Eliciting requirements, suggesting solutions and defining interfaces to surrounding systems. SME on customs systems and corporation information landscape and requirements management. Key Participant in a project to introduce third party software for operational customs handling in US and CA for the corporation. A long-drawn project starting in 2006 was finalized in 2012. Introduced in the project in 2009 - I worked with teambuilding, facilitating goal definitions and requirements elicitation/ management and solution suggestions, as well as supporting the project leader and project members which became a significant factor in finalizing a project where complications both of technical factors, internal politics ,and personal bias had troubled the issues for years.

Methods and techniques: Workshops, requirements elicitation, requirements management, business case, system architecture, enterprise architecture and more...

2008-10 - 2011-11	**IKEA IT AB**

Customs systems
My Role: Business Analyst, Integration design
Analysing Business, and IT requirements for several customs systems for a major international retailer. Eliciting requirements, suggesting solutions, and defining interfaces to surrounding systems. SME on customs systems and corporation information landscape and requirements management.
In parallel with project work, I also supported further enhancement and development in the customs systems as a business analyst and lead the requirements management for those systems.

2005-08 - 2008-09	**IKEA IT AB**

Legacy Internal Orders system line organisation
My Role: Business Analyst
Business analyst in a development and maintenance team, analysing IT requirements for legacy internal order system for a major international retailer. Eliciting requirements, suggesting solutions and defining interfaces to surrounding systems.

SME on internal order system and corporate information landscape and requirements management. Activity leader during a technical platform upgrade. I defined the needed requirement level for this large legacy product with high reliability requirements, and initiated requirement management, considering Cost/benefit of requirement handling vs. documatation needs. I created Vision document, requirement management plan, disaster recovery plan and produced documents for compliance with the corporation's documentation requirements for platforms (Supplementary specification, Product Description etc.).

When needed I defined requirements for incoming CRs and analysed them. I also did problem analysis, created Test Cases and analysed defects. As a member of the SCRUM team I was active in process development for Maint. and dev. teams.

Methods and techniques: Oracle, .NET, Agile and non-agile. Requirements Management, Vision, SCRUM Tools: TOAD, HP ALM.

Employments

2011-11 - Capgemini Sverige AB

2010-12 - 2011-11   IKEA IT AB

2007-04 - 2010-12   IKEA IT AB

2005-06 - 2007-04   IKEA IT AB

Certifications

Certified IAF practitioner

TOGAF 9.1 Foundation

Certified SAFe 4 DevOps Practitioner

Certified Professional SCRUM master, PSM 1

Education

2001-08 - 2004-05   Software Engineering Programme (120p)

Lund Institute of Technology

2001-01 - 2001-06   20 p computer science

Lund Institute of Technology

1989-01 - 1989-06   English for the Proficiency Examination

Cambridge University

1986-08 - 1987-06   Film and Media Studies (1 year)

Stockholm University

Languages

Swedish: Mother Tongue

English: Fluent

Danish: Basic Knowledge

French: Basic Knowledge